

**CivicPlus**

302 South 4th St. Suite 500
Manhattan, KS 66502
US

Quote #:**Date:****Expires On:**

Statement of Work

Q-106908-1

8/27/2025 9:27 AM

10/26/2025

Client:

Panola County, TX

Bill To:

PANOLA COUNTY, TEXAS

SALESPERSON	Phone	EMAIL	DELIVERY METHOD	PAYMENT METHOD
Jacob Bertram		bertram@civicplus.com		Net 30

One-time(s)

QTY	PRODUCT NAME	DESCRIPTION
1.00	DNS and Domain Hosting Setup	DNS and Domain Hosting Setup: https://www.co.panola.tx.us/
1.00	Standard Implementation - Municipal Websites	Standard Implementation - Municipal Websites
75.00	Website Content Development - 1 Page	Content Development - 1 Page
4.00	Website New Customer Virtual System Training - Up to 3 hours	Website Virtual System Training - Up to 3 hours & 12 attendees
1.00	Agendas & Minutes Migration - PDF - 100 Meetings	Content Migration : Agendas & Minutes - Per 100 Meetings (Approx. 1 year)

Recurring Service(s)

QTY	PRODUCT NAME	DESCRIPTION
1.00	Annual - Municipal Websites Central	Annual - Municipal Websites Central
1.00	Hosting & Security Annual Fee - Municipal Websites Central	Hosting & Security Annual Fee - Municipal Websites Central
1.00	Guardian Security (Cloudflare WAF/CDN)	Cloudflare Tier 1 WAF/CDN security protection
1.00	SSL Management CivicPlus Provided	SSL Management CivicPlus Provided: https://www.co.panola.tx.us/

QTY	PRODUCT NAME	DESCRIPTION
1.00	DNS and Domain Hosting Annual Fee	DNS and Domain Hosting Annual Fee: https://www.co.panola.tx.us/
1.00	AudioEye Managed	AudioEye Managed: https://www.co.panola.tx.us/

Initial Term		9/17/2025 - 12/31/2027, Renewal Term 1/1 each calendar year	
Initial Term Invoice Schedule		Year One Annual Total invoiced 1/1/2026. Subsequent Annual Totals invoiced at Renewal Term.	
	Annual Subscription	One Time Fees	Annual Total
Year One	USD 8,591.07	USD 5,000.00	USD 13,591.07
Year Two	USD 10,498.95		USD 10,498.95
Subtotal			USD 24,090.02
Annual Recurring Services Starting Year 3			USD 11,023.90
Renewal Procedure		Automatic 1 year renewal term, unless 60 days notice provided prior to renewal date	
Annual Uplift		5% to be applied in year 2	

This Statement of Work ("SOW") shall be subject to the terms and conditions of the CivicPlus Master Services Agreement and the applicable Solution and Services terms and conditions located at <https://www.civicplus.help/hc/en-us/p/legal-stuff> (collectively, the "Binding Terms"). By signing this SOW, Client expressly agrees to the terms and conditions of the Binding Terms throughout the term of this SOW.

Please note that this document is a SOW and not an invoice. Upon signing and submitting this SOW, Client will receive the applicable invoice according to the terms of the invoicing schedule outlined herein.

Client may issue purchase orders for its internal, administrative use only, and not to impose any contractual terms. Any terms contained in any such purchase orders issued by the Client are considered null and will not alter the Binding Terms, the Agreement or this SOW.

Acceptance of Quote # Q-106908-1

The undersigned has read and agrees to the Binding Terms, which are incorporated into this SOW, and have caused this SOW to be executed as of the date signed by the Customer which will be the Effective Date:

For CivicPlus Billing Information, please visit <https://www.civicplus.com/verify/>

Authorized Client Signature

By (please sign):

Rodger G. McLane

Printed Name:

Rodger G. McLane

Title:

County Judge

Date:

September 23, 2025

CivicPlus

By (please sign):

Amy Vikander

Printed Name:

Amy Vikander

Title:

Senior VP of Customer Success

Date:

09-25-2025

Organization Legal Name:

Panola County

Billing Contact:

Janet Barnett

Title:

Assistant Auditor

Billing Phone Number:

903-693-0320

Billing Email:

accountspayable@co.panola.tx.us

Billing Address:

110 S. Sycamore St. Rm 213A
Carthage, TX 75633

Mailing Address: (If different from above)

PO Number: (Info needed on invoice (PO or Job#) if required)